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**PLEASE COMPLETE THIS SURVEY AND OFFER ANY  
ADDITIONAL COMMENTS WHICH WILL HELP US IMPROVE.  
WE VALUE YOUR INPUT!**

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Please rate us on the following criteria. Circle the appropriate number for each criteria. Ratings: 1 being the lowest – 10 being the highest.

- 1 - What was the quality of the product delivered?: ..... 1 2 3 4 5 6 7 8 9 10
- 2 - Was the product produced to specification?: ..... 1 2 3 4 5 6 7 8 9 10
- 3 - Was the product delivered on-time?: ..... 1 2 3 4 5 6 7 8 9 10
- 4 - Were we responsive to your request?: ..... 1 2 3 4 5 6 7 8 9 10
- 5 - Would you recommend us to others?: ..... 1 2 3 4 5 6 7 8 9 10
- 6 - What is your overall satisfaction with us?: ..... 1 2 3 4 5 6 7 8 9 10

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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Thank you for taking the time to comment. If you would like to have us contact you personally concerning your comments, please complete the following:

Name: \_\_\_\_\_ Date: \_\_\_\_\_  
E-Mail: \_\_\_\_\_ Phone: \_\_\_\_\_  
Company Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
\_\_\_\_\_

If you are not the appropriate person to complete this survey, we ask that you please pass it on to the appropriate person or advise us who we should address it to. Thank you.

Mail to: P.O. Box 624 Hampton, SC 29924; Attention Sales or E-mail to: [sales@cti-sc.com](mailto:sales@cti-sc.com).  
This form is also available, as a PDF file, on our website at: [www.cti-sc.com](http://www.cti-sc.com).